

2020 Event Report

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We started by hosting an annual gathering, called The Collective, that continues each year and have grown to offer other year-round programming and resources to serve curious librarians from around the globe. The Collective 2020 marked our 6th annual gathering!

Other initiatives in 2020 include *The Exchange* (described later in this report) and a two-day regional workshop on *Design-Thinking for Library Leadership*.

To find out more about what makes us unique in the professional development landscape, check out our website:

http://www.thelibrarycollective.org

WHO CAME IN 2020

In 2020, we again surpassed our previous records with 307 attendees, the longest waitlist in the Library Collective's history, and the fastest filling year for registration. Unfortunately, as the COVID-19 pandemic took shape in the U.S. and travel restrictions began, some of our registrants weren't able to attend.

The two-thirds of registrants who could attend convened in quirky Knoxville, Tennessee, from March 11-13, 2020.



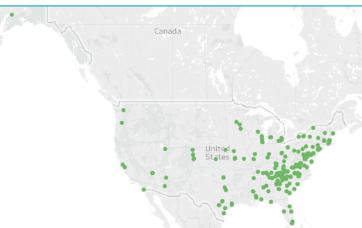
Above: This word-count visualization represents the job titles of the 2020 attendees.



WHERE WE CAME FROM

Participants hailed from 6 countries (US, Canada, Sweden, Denmark, Kenya, and Costa Rica) and 40 US states, representing more than 200 different organizations.





This year we hosted several Kenyan librarians as the first part of a multiyear professional exchange program, *The Exchange*. The Kenyan team attended *The Collective* with the ultimate intention of being able to host a similarly structured event in Kenya within a few years.









2020 THEME & PLENARY

This year's theme was inspired by an iconic Dungeons & Dragons (D&D) phrase: roll for initiative. We chose *Roll for Initiative* to invoke ideas connected to storytelling, improvisation, role-playing, innovation, creativity, empathy-building, and the other ways folks are taking initiatives in their libraries.

In this spirit, the participants of 2020 Collective were a wonderfully eclectic combination of D&D enthusiasts, novices, and abstainers. We used the *Roll for Initiative* theme as a launching point for hands-on workshops and interactive conversations where we pushed ourselves to learn new ways to clean data, brainstorm new evaluation processes, redesign information literacy instruction, and more. Our 2020 program was also agile: due to early COVID-19 concerns and cancellations, we rapidly reorganized the schedule and even offered on-the-fly sessions to address emergent participant professional needs, including a shift to teaching and working online.











After welcomes, a Dolly Parton-themed hand washing tutorial, and COVID-19 safety updates, our 2020 interactive plenary kicked off with a team-based networking event called Fantasy Grudge Match. Essentially, this activity was a mash-up of team-building and performance where aspects of D&D met Project Runway met Wrestlemania!

Each team created a character, complete with a fabulous costume and detailed back-story. Characters then faced off against another team's creation in a live "smack-talking" improvised skit. Underlying the silliness and fun were opportunities to exercise our capacity for creative risk-taking, accepting ambiguity, coping with the unknown, improvisation,



design-thinking, rapid prototyping, developing user personas, and even practice dealing with embarrassment (which has been shown to increase creativity). It was a joyful morning.

Our responsive and carefully designed programming engenders an inclusive and positive event culture to help everyone feel welcome, comfortable, and safe.

Full schedule: https://thecollective2020.sched.com



ALTERNATIVE CONFERENCE SPACES

To encourage informal networking and collaboration, our meeting space once again featured pop-up "unconference" spaces:

IdeaLibrary: a space for impromptu brainstorming, networking, and discussion with books, board games, and a postcard mailing station!

TinkerLab: a mobile maker-space with tools and kits for hands-on exploration and demos of DIY electronic tinkering, media production, and making, including miniature painting, green screen video/photo booth, button machines, a Cricut Maker, and much more!

coloring books.





Library Hand: a little pop-up shop featuring the best library swag around, including our custom bandanas and enamel pins!

























SOCIAL ACTIVITIES & NETWORKING

The night before the conference, over 100 participants took part in "dine arounds," an easy way to dine well in Knoxville and get to know fellow attendees. Volunteer hosts arranged reservations at nearby restaurants around Market Square and facilitated a 15 Toasts activity during dinner.

Opening night, everyone was invited to a complimentary D&D themed reception/dance party at *The Standard* in downtown Knoxville, complete with a large inflated dragon. Participants enjoyed themed cocktails, a catered dinner from Rickard Ridge BBQ, and Magpies cakes.



Closing night, we gathered upstairs at Maple Hall in downtown Knoxville to celebrate the winning teams of the closing GooseChase scavenger hunt.



PARTICIPANT FEEDBACK

Every year we poll participants through a formal survey during the conference. **95% of participants would attend a Collective gathering again**, and here's some of what the surveys said:

"It's the best conference with the best librarians. I LOVE the librarians who attend this conference. I learn so much and can let my freak flag fly." "It's dang fun."

"It was awesome! I learned so much and met so many awesome people and it was fun and not stuffy or formal."

"The experience is simply awesome!"

"The people are fantastic, the sessions are fantastic, and the swag was amazing! I had so much more fun than I expected, and I learned a lot about not only librarianship but also skills really useful to me outside of my job that I can carry into grad school!"

"This is my second year. The people are so great. The activities are inspiring, fun, and I love all the laughter."

"Anti-elitist ideology!"

"It's such an innovative take on library conferences; it's fun and useful. I feel like I've found my people."

"It's amazing, so much playfulness and joy, while also building camaraderie and learning real practical things to try in my library. Best library conference ever!"

"I've been three times, can't stop now."

"The flow of this conference is superior to most. It is a relaxed atmosphere filled with excellent hands on learning. The mentally exhausting, socially overwhelming atmosphere of larger conferences is not present here."

"It's a breath of fresh air."

"Loved the theme, tinker space, and the kind and inclusive presenters. In places like Tennessee being able to express my identity and see others doing the same in a professional environment was absolutely one of the most important things I've ever experienced."

"I have attended more useful sessions at this conference than I have at all the conferences I have attended in my 3 years as a professional combined."

"I like that we can have pretty casual conversations about radical topics in a way that we can't always in professional settings."

"Failure Confessions reminds me of what it means to be human."

"The plenary was freaking inspired. I was absolutely awed by the fun and creatively in which people dove in – at 9 o'clock in the morning too! THE THEME! I work on gaming and I always feel like nobody understands what I do! Thank you for centering this great part of important pop culture that we can all bond around."

"This is the place where I feel most connected to and happy about being a librarian. I can be me here. It is awesome." "I needed something different that was creative AND practical. You delivered beyond my expectations. I'll be here every year from now on."

"I return each year exhausted and rejuvenated."

"It's amazing, so much playfulness and joy, while also building camaraderie and learning real practical things to try in my library. Best library conference ever!"

"I don't think I've ever met a nicer, more excited group to be part of – I can't wait to hear more about next year!"

"The was the best conference I have been to. The topics are relevant, the sessions are instructive, and everything is FUN."

"I love the practicality of the event — I always come away with ideas even if it's not directly applicable on a one-to-one transfers to my library environment."

"I felt so comfortable and so safe."

"I wanted a conference that focused on useful skills and meeting fellow library professionals, and The Collective delivered that."

"The atmosphere and friendliness of participants was amazing."

"The sessions were really interesting and I LOVE that we all had fun and got to interact and just talk to each other. So many events don't make time for any meaningful interaction."

"I stumbled in blindly but will come back intentionally."

PROGRAMMING

Jason Evans Groth
Ashley Maynor - Co-Director
Bridget Rowan-Wipf
Dani Wellemeyer
Jess Williams

LOGISTICS

Corey Halaychik - Co-Director

TINKERLAB & POP-UPS

Evan Barber Kelsey Sheaffer Janine Pino Chava Spivak-Birndorf

EVENTS TEAM

Shanti Freundlich Kevin Yanowski

VOLUNTEER STREET TEAM

Heidi Busch Karen Brunsting Austina Jordan April Kelley

COMMUNITY NOTES COORDINATORS

Julie Reed Vicki Siler

DINE AROUND COORDINATOR

Emily Krug

AV ACCESSIBILITY COORDINATOR

Jason Evans Groth

WRITING TEAM

Rafael Eaton
Alexandra Gallin-Parisi
Samuel Hansen
Dasha Maye
Natalie Ornat
Janine Pino
Ashley Roach-Freiman
Chava Spivak-Birndorf
G Trupp

COMMUNITY OF PRACTICE COORDINATOR

Jess Williams

NEW SLETTER CURATOR

Kevin Yanowski

Podcast Team

Samuel Hansen

SPONSORS

Adam Matthew

American Chemical Society

Annual Reviews

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Lost in the Stacks - Library Rock-n-Roll Radio Show

NCSU Libraries

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Oxford University Press

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Sage Publishing

SPIE

University of Florida Smathers Libraries

University of Tennessee Knoxville - School of Information

Sciences

Visit Knoxville

Wiley

WT Cox Information Services

PARTICIPANTS

Deirdre A. University of Kentucky Libraries

Kayla Abner University of Delaware

Ariel Ackerly University of Georgia Libraries
Stephanie Adams Tennessee Tech University

Amanda Addison Chattanooga State Community College

Kristi Addleman Penn State Mont Albo

William Akers

Jesse Akman

Maggie Albro

Hellen Amunga

Virginia Tech

Elon University

Clemson University

University of Nairobi

Jennifer Anderson Texas A&M University - Corpus Christi

Maggie Anderson Olin College of Engineering

Stephen Ario USIU - Africa

Kimberly Auger Millersville University
Ashley Augustyniak Science History Institute

Kristen Bailey Mercer University

Ari Baker Blount County Public Library

Brittni Ballard Towson University

Evan Barber University of Illinois Springfield

Newkirk Barnes Aiken Technical College

Paige Barreto University of Wisconsin-Parkside Library

Quetzalli Barrientos Tufts University

Taryn Bartholomew Lycoming College, Snowden Library

Charlie Bennett Georgia Tech Library
George Bergstrom Indiana State Library
Marie Berry Campbell University

Jacob Bilek East Tennessee State University
Jason Blackstock Fulton County Public Library System

Melanie Bopp George Mason University

Kimberly Boyd Brenau University

Lydia Brambila University of Georgia Libraries

Hannah Brandon ORNL Research Library

Michelle Brannen The University of Tennessee, Knoxville Becky Briggs The University of Tennessee, Knoxville

Lisa Broughman Randolph College

Ashlee Brown Kenton County Public Library
Elizabeth Brown Baltimore County Public Libraries

Jade Bruno University of North Carolina, Chapel Hill

Karen Brunsting University of Memphis

Heidi Buchanan Western Carolina University - Hunter Library

William Buck Pellissippi State Community College
Amanda Bullington University of South Carolina Law Library
Beth Burnett Georgia Southern University Libraries

Heidi Busch Paul Meek Library Lindsay Bush Union College

Claire Cahoon University of North Carolina, Chapel Hill

Leah Cannon University of Tennessee School of Information Sciences

Beth Carpenter Transylvania University
Shelley Carr University of San Francisco
Phillip Carter Lamar County Library System

Jason Casden University of North Carolina, Chapel Hill

Aaron Castle ETSU

Anne Chernaik College of Lake County

Jill Cirasella CUNY Graduate Center

Travis Clamon East Tennessee State University

Jocelyn Codner Chatham University

Maryska Connolly-Brown Hampden-Sydney College

Lizzie Cope University of Tennessee, Knoxville

Evie Cordell Northeastern University

Christina Cortland University of North Carolina, Chapel Hill

Victoria Corwin Dartmouth College
M. Courtnay University of the South

Emily Coxe Rhode Island School of Design

Tori Culler North Carolina State University Libraries

Abby Curry Pioneer Library System

Scott Curtis University of Missouri Kansas City Libraries

Julia Daniel University of Michigan, Dearborn
Tristan Daniels Coastal Carolina University

Sarah Dauterive Mississippi Gulf Coast Community College Kristen Davis Embry-Riddle Aeronautical University Gilbert Deas Middle Georgia State University

Elijah Dies University of Tennessee, Knoxville

Ken DiFiore ITHAKA

Phoebe DiSalvo-Harris Le Moyne College

Angela Dixon Georgia State University

Gricel Dominguez FIU

Wendy Dover Gulf Coast State College
Carlos Duarte Kraemer Family Library

April Durrence NC Cardinal

Rafael Eaton La Jolla Country Day School
Samuel Eddington Eastern Shore Regional Library
Lacy Ellinwood Mississippi Library Commission

Jennifer Eltringham University of Colorado, Colorado Springs

Erin Elzi University of Denver

Amanda Endicott Edwardsville Public Library

Lela Evans El Centro College

Jason Evans North Carolina State University Libraries

Haley Fannin University of Pikeville Leslie Feldballe University at Buffalo

Anna Ferri Roseman University of Health Sciences

Bonnie Finn College of Saint Benedict/Saint John's University

Thomas Finn University of Tennessee, Knoxville

Alexandra Flores William & Mary Libraries
Anita Foster The Ohio State University

Anne Freitag Special Education Service Agency
Sara French Blount County Public Library

Shanti Freundlich MCPHS University

Jennifer Friedman University of Massachusetts Amhert

Emily Frigo Grand Valley State University

Alex Gallin-Parisi Trinity University

Scarlet Galvan Grand Valley State University

Gaby Garcia New York University
Yvette Garcia Chicago Public Library
Denise Garofalo Mount Saint Mary College

Julia Gilmore Spartanburg Community College

Amanda Glenn-Bradley University of North Carolina, Asheville

Ashley Gohr Arizona State University
Jennine Goodart-Lovette Tusculum University

Sara Green University of Tennessee, Knoxville Bridget Guardia Cambridge University Press

Corey Halaychik The Library Collective

Meredith Hale University of Tennessee Libraries

Jenny Ham Penn State Law
Casey Hampsey NYU Libraries

Khyle Hannan Northeastern University
Samuel Hansen University of Michigan

Ryan Harris University of North Carolina, Charlotte

Robyn Hartman Fort Hays State University

Maria Haubrich Red Deer College Heath Hayden Bellevue College

Clayton Hayes Wayne State University

Chilly Heinz Brevard College

Angela Henshilwood University of Toronto Libraries

Kate Hill University of North Carolina, Greensboro

April Hines University of Florida

Maya Hobscheid Grand Valley State University
Valeria Hodge University of Tennessee Libraries
Jenny Holcombe University of Tennessee, Chattanooga
Abbie Holmes Middle Georgia State University

Julia Hoover EBSCO Information Services
Lia Horton Granite State College

Ashley Hosbach University of Virginia

Rebecca Hranj Minneaspolis College Library

Jon Hudson South College

Monica Ihli University of Tennessee

Alice Isoka USIU-A

Mary Jackson Milligan College
Laura Jacyna Brandon University

Crystal Johnson Walters State Community College

Ryland Johnson FCLS

Lauren Johnson Nevada State College Bryan Jones Nashville Public Library

Jen Jones Wofford College

Austina Jordan University of North Georgia
Mary K. William & Mary Libraries

Brandon K. State University of New York, Geneseo

Amy Kammerman Watkins College of Art Lauren Kehoe New York University

April Kelley University of Pittsburgh, Johnstown Kristin Kerbavaz Grand Valley State University

Brittany Kester University of Florida

Allison Kittinger UNC House Undergraduate Library
Meredith Knoff Indiana University Bloomington

Tyler Kroon University of Pikeville

Emily Krug King University

Cynthia Kutka Georgia Institute of Technology

Beatrice Kwach Commission for University Education

Marta Kwiatek-Collins SAGE Publishing

Ami Lake University at Buffalo Libraries

Amber Lautigar University of Virginia Library

Elizabeth Lightfoot Florida International University

Anne Linvill Menlo College, Bowman Library

Shawn Livingston University of Kentucky

Ed Loera Kanopy

Kimberly Looby University of North Carolina, Charlotte

Kacy Lovelace Marshall University

Amber Lovett Concordia University Portland

Kelly Loyd ETSU Medical Library

Kathryn Lybarger University of Kentucky Libraries

Joy M. CLIR

Annette M. University of Massachusetts Libraries

Catherine Manci Georgia Tech

Jaena Manson University of Houston, Victoria
Lisa Martin University of Houston Libraries

Pamela Mason University of North Carolina, Charlotte

Meagan May University of North Texas, Special Collections

Dasha Maye Birmingham Southern College Kara McClurken University of Virginia Library

Jenessa McElfresh Clemson University

Lauren McMillan Georgia Southern University

Samantha McNeilly Auburn University at Montgomery

Dunstan McNutt University of Tennessee, Chattanooga

Sophia McWilliams Berea College, Hutchins Library

Becky Meneely Northwest Missouri State University
Tisha Mentnech North Carolina State University

Erin Merrill Westminster College Madeline Miller Dartmouth College

James Miller Hollins University

Larry Milliken Drexel University Libraries
Linnea Minich University of the South
Elizabeth Mitchell UVA Library Scholars' Lab

Sarah Mollette Marshall University Kelsey Molseed Randolph College

Mike Monaco The University of Akron

Katie Monroe Association of Research Libraries

Emily Moran Lycoming College

Jason Morningstar Bully Pulpit Games LLC

Lidia Morris University of North Carolina, Chapel Hill Sarah Morris University of North Carolina, Chapel Hill

Amy Moser Frederick County Public Libraries

Sean Mulligan University of North Carolina, Greensboro Jannik Mulvad Aarhus Libraries, Dokk I, NextLibrary

Cali Neuberger Doane University

Dai Newman Columbus College of Art & Design

Madeline Newquist Pratt Institute Libraries

Colin Nickels North Carolina State University

Kate Niemisto Carleton College Maggie Nunley University of Virginia

Zach O'Dell EBSCO Information Services

Jessica Ofsa Virginia Tech, University Libraries

Max Ofsa Virginia Tech, University Libraries

Victoria Ogle University of Tennessee, Knoxville - Libraries
Natalie Ornat University of North Carolina, Charlotte

Victoria Orzechowski Science History Institute
Molly Ostendorf Cardinal Stritch University
Vicki Palmer Longwood University

Hannah Park American University Library
Amanda Peach Berea College, Hutchins Library
Russel Peterson The University of Alabama Libraries

Yvonne Philips Red Deer College Library

Janine Pino Pellissippi State Community College

Chris Pollette Emory University Libraries

Andrew Prellwitz Ripon College

Molly Price Ashe County Public Library

Rachel R. Quillen College of Medicine, East Tennessee State University

Ashley R. New York University Libraries

Kit Rashid Library Juice Academy
Caitlin Ratcliffe Red Deer College
Bobby Reed University of Oklahoma

Julie Reed Central Piedmont Community College

Aimee Reist Georgia Southern University

Cari Reynolds Sewanee: The University of the South

Chris Reynolds University of Tennessee
Sarah Robbins University of Oklahoma

Anthony Rodgers University of Missouri, Kansas City

Eryn Roles Marshall University

Melody Rood University of North Carolina, Greensboro

Katrina Rouan Wayne State University

Dora Rowe Union Presbyterian Seminary, Morton Library

Vanessa Rusch SAGE Publications
Sherri Saines Ohio University

Bakary Sanyang Gambia National Library Service Authority

Nilofar Sareh University of Tennessee, Knoxville

Holly Saunders Pioneer Library System
Elna Saxton University Cincinnati

Porsche Schapper Marquette University, Raynor Memorial Libraries

Lindsay Schriftman Miami Dade College

Allison Scripa Pellissippi State Community College
Carol Shaffer University of Tennessee Library
Alex Sharp Tennessee Wesleyan University
Kelsey Sheaffer Clemson University Libraries

Megan Sheffield Clemson University
Katie Shepard Mercer University

Allison Shepard The Universities of Tennessee
Paul Showalter William & Mary Libraries

Vicki Siler Elon University

Kelsey Simon Georgia State University

Bria Sinnott Towson University
Caroline Skeltn Pratt Institute

Christine Slaughter University of Virginia

Matthew Smith American University Library
Sarah Smith Blount County Public Library
Chava Spivak-Birndorf University of Pennsylvania

Nachvilla Public Library

James Staub Nashville Public Library
Chris Stempinski University of Houston, Downtown

Daniel Stevens Campbell University
Katie Stewart Johns Hopkins University

Douglas Storm Project Relations

Jennifer Stubbs New York University Libraries, Shanghai

Sara Sweeney Virginia Tech, University Libraries

Selena Swink Central Mississippi Regional Library System

Heidi Syler University of the South

Jessica Szempruch University of South Florida, Sarasota-Manatee

Mary Taylor Somerset Community College, The Learning Commons

Allegra Tennis University of Rochester

Rosemary Thiong'o Aga Khan University, Nairobi Kenya Campus Jordan Thomas Highlander Research and Education Center

Emily Thompson The University of Tennessee, Chattanooga Library

Niq Tognoni Nashville Public Library
Lacey Torge Library Juice Academy
Sarah Towne Northeastern University
Anna Troy Härnösand Public Library
Elia Trucks University of Denver

Brent Tweedy University of Oklahoma Libraries

Alex Valencia North Carolina State University Libraries

Edward Velez Nova Southeastern University

Boris Vucinic Wiley

Jennifer W. Blount County Public Library

Micki Waldrop Brenau University

Elaine Walker Mississippi University for Women

Rick Wallace ETSU Medical Library

Renae Watson Colorado State University Libraries
Robyn Weisman Vanderbilt University Libraries

Dani Wellemeyer University of Missouri, Kansas City Libraries

Emily Weyant East Tennessee State University

Paris Whalon University of Tennessee

Tim Whisenant WT Cox
Cori Wilhelm SUNY Canton

Jess Williams Texas Tech University, Costa Rica

Brooke Williams Northeastern University

Jessica Williams Middle Georgia State University

Susan Williams Highlander Research and Education Center

Amy Winfrey Middle Georgia State University
Wyatt Winnie Southern Virginia University
Matthew Wisotsky Wayne State University

Nakia Woodward Quillen College of Medicine, East Tennessee State University

Leah Worthington College of Charleston

Elizabeth Wright Highlander Research and Education Center

Kristi Wyatt University of Oklahoma

Kevin Yanowski University of North Texas Libraries

Tracy Zahradnik University of Toronto Kari Zhe-Heimerman Le Moyne College

Bridget North Arizona Univeritsy

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